Enhancing DoDAAD Phone Number Capability

Presented to:  
DoDAAD PRC  
Fairfax, VA 22031  
18 March 2010

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Overview

• Issue
• Current configuration / limitations
• CMOS briefing
• USTRANSCOM J5/4 AT 21 Branch needs
• Proposed solutions
• Summary
Issue:

DoD Activity Address Directory (DoDAAD) users such as CMOS, USTRANSCOM J5/4, and Fusion Center need shipment Point of Contact (POC) information that includes a readily accessible telephone number.
Current configuration

- Provides only one discrete telephone number field associated with *TAC 1, DoDAAC Owner ID*. Mandatory per DoD 4000.25-M, Volume 6. December 2009 Snapshot of DoDAACs source from USTRANSCOM’s TRDM showed ~ 35% have a value in the POC phone number field.

- Phone numbers are not required for other TACs

- TAC address lines 1-4 are freeform text max 35 characters

- When entered, freight (Ship-To) POC telephone numbers are included in one
Current configuration -- continued

• Existing phone numbers are in a wide variety of formats making machine extraction challenging

• Using Dataflux against a DoDAAD snapshot from USTRANSCOM’s TRDM we identified 12,414 phone numbers:

• Even when extracted, the phone numbers are difficult to enter into a single set format due to Commercial, Overseas, and DSN types, some with extensions, and the variety of user entry formats
CMOS Briefing

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  • Issue:  POC phone numbers are not an available field in the DLA DAASINQ application
TCJ5J4-LS Issue -- continued

- USTC Fusion Center -- *Customer Service*
  - Assist Warfighter to find shipment status and EDD
  - Action Officers require shipment POC information
    - Who sent shipment – always the start point
    - Who is supposed to receive it
    - When will it be in theater

- GTN is current tool to start tracking shipment
  - GTN TCN query allows drill into a DoDAAC
  - Takes user to DAASINO
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- Short-Term Solution for CMOS, specifically
  - Using Dataflux, USTC J6-AD extract phone number from TAC 2 address lines, where available
    - Overwrite current POC phone field with TAC 2/1 phone
    - If no TAC 2 phone exists, leave current POC phone
    - Data transfer method to CMOS in negotiation
Long-term solution for PRC consideration

- Enhance capability of the DoDAAD database
  - Add two discrete Phone Number fields per TAC – text field, 35-character length, total 7 new phone fields
    - Commercial
    - DSN
  - New DoDAAC creations could require minimum of one phone number entry for Freight and Express TACs – new business rule

- Initial phone number data source
  - Potentially, USTC J6-AD, could provide to DoDAAD a data extract of phone numbers from various TACs keyed on DoDAAC to populate new phone fields
Summary

• CMOS functionality is being impaired by poor access to relative TAC phone numbers
• USTC J5/4 and Fusion Center Action Officers desire telephone numbers to coordinate shipper/receiver actions
• Short-term solution for CMOS: USTC J6-AD extract and supply phone numbers from TAC 2, Freight Address
Summary -- continued

• Long-term, resolve DoDAAD shortfall by enhancing DoDAAD capability with seven new phone fields

• Initial phone data source: Extract current phone numbers embedded in TAC address lines 1 – 4 to populate new phone fields (USTC assist)

• Require phone number entry for user creations of new Freight and Express (TACs 2 and 4) addresses

• Grow availability of TAC phone numbers over long-term
Discussion / Questions